

CANCEL your order?

Orders can be canceled up to 3 days after placing the order.

WHAT can be returned?

All products are returnable IF the product is in the same condition as when purchased. This includes the product packaging.

WHEN do items need to be returned by?

No later than 14 days (2 weeks) after purchase.

WHERE do items need to be returned to?

After obtaining a RETURN AUTHORISATION, products can be returned to:

Ground floor, Block A Corporate 66 Office Park
Corner of Lenchen Street and Von Willigh Avenue
Die Hoewes Centurion South Africa

HOW do customers return items?

Contact us via email or by phone to obtain a RETURN AUTHORISATION.

SHIPPING for returns?

Customer is responsible for shipping charges for returns.

CREDIT for returns?

The balance LESS our 20% restock fee will be transferred into your bank account via EFT.

Product Packing Materials?

The product's packing material must be in same condition as when received.

[Click here](#) for all our contact details.